



**CareerClusters®**  
PATHWAYS TO COLLEGE & CAREER READINESS

# Hospitality & Tourism

RECEPTION



## Lodging

Employees perform tasks related to the operation of lodging facilities and the care of guests who use these facilities.

- Concierges
- Housekeeping Supervisors
- Hotel, Motel and Resort Desk Clerks
- Janitorial Supervisors
- Lodging Managers
- Parking Lot Attendants
- Sales Managers

## Recreation, Amusements and Attractions

The work is exciting and diverse, yet can be demanding. Good customer service skills are essential for success in this pathway.

- Amusement and Recreation Attendants
- Animal Trainers
  - Athletes and Sports Competitors
  - Exhibit Designers
  - Museum Technicians and Conservators
- Recreation Workers
- Umpires, Referees and other Sports Officials

## Restaurant and Food/Beverage Services

A variety of tasks are performed to maintain operations and promote guest services in eating and drinking establishments.

- Bakers
- Baristas
- Food Concession Counter Attendants
- Food Preparation Workers
- Food Service Managers
- Restaurant Hosts/Hostesses
- Waiters and Waitresses

## Travel and Tourism

Employees may be involved in developing a heritage area, planning trips, or managing a customer's travel plans.

- Interpreters and Translators
- Meeting and Convention Planners
- Receptionists and Information Clerks
- Reservation and Transportation Ticket Agents
- Travel Agents
- Travel Guides
- Travel Service Consultants



- What education do I need for this occupation?
- Where can I get the necessary education?
- What are the future employment opportunities?
- What wages are typical?

Visit [www.RUReady.ND.gov](http://www.RUReady.ND.gov) to learn more about these and other occupations.



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